

# COMPANY QUALITY POLICY



# Company Quality Policy

Rev.

6

Date

31/03/2025

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## 1. INTRODUCTION

**Forgiature Vitali S.r.l. (FV)** intends to maintain and develop its Quality Management System (QMS) in compliance with the UNI EN ISO 9001:2015 standard. Our goal is to continually improve the company's capabilities and the quality of our products by identifying and meeting the needs of customers and stakeholders

## 2. PURPOSE OF ISO 9001:2015 CERTIFICATION

FV is certified ISO 9001:2015 for the production of forged carbon steel, alloyed steel, stainless steel, special grades, and non-ferrous metals, up to 10,000 kg, according to customer specifications or drawings.

**Exclusions:** The certification excludes section 8.3 "Design," as FV is a manufacturer and does not produce parts of its own design. FV performs forging, mechanical processing, heat treatments, and inspections according to customer specifications and drawings.

## 3. COMPANY OBJECTIVES FOR QUALITY

FV's objectives for the continuous improvement and quality of our QMS are as follows:

- a) Maintenance and continuous improvement of the ISO 9001:2015 Quality Management System.
- b) Customer Satisfaction: FV is committed to understanding and meeting the needs and expectations of its customers and stakeholders.
- c) Compliance with Standards and Laws: FV ensures the management of business activities in compliance with laws, standards, and mandatory requirements.
- d) Social Responsibility and Sustainability: FV promotes social responsibility and the integration of sustainability principles into all its activities.
- e) Diversity and Inclusion: FV encourages a company culture focused on diversity and inclusion, in line with the UN's sustainable development goals.
- f) Improving Employment Opportunities: FV supports equal opportunities and is committed to reducing the gender gap.
- g) Research and Innovation: FV is committed to researching and developing new steels and improving its forging processes.
- h) Process Optimization: FV aims to continually optimize business processes, with a focus on quality improvement and operational efficiency.
- i) Health and Safety: FV promotes activities that support employee health and the prevention of contagious diseases (e.g., COVID-19).
- j) Reduction of Non-Conforming Products: FV is committed to continuously reducing the percentage of non-conforming products, aiming to achieve a non-conformity rate of less than 1%.

## 4. QUALITY MANAGEMENT SYSTEM (QMS)

FV has implemented a QMS that includes the following elements:

- a) Analysis of Stakeholder Needs: Periodic analyses are conducted to understand the needs and expectations of stakeholders.
- b) Review of the Quality Management System: The structure and scope of the management system are periodically reviewed.
- c) Responsibilities and Competencies: Responsibilities and competencies for each internal business process are defined.
- d) Documentation and Process Control: FV has created specific documents that regulate business processes and define the optimal parameters for their operation.

- e) Resources and Training: FV ensures that adequate resources are available and that personnel are trained periodically.
- f) Management of External Processes: Suppliers and external processes that affect the product and quality management system are involved and held accountable.
- g) Review and Continuous Improvement: The management system is periodically reviewed to assess its performance and implement corrective and improvement actions.

If no revision of the Company Quality Policy is necessary, the existing policy must be confirmed in writing. The statement can be highlighted in this document and/or in the "Company Quality Policy" document.

## 5. ROLE OF MANAGEMENT

### 5.1. COMMITMENT OF TOP MANAGEMENT

Top Management is actively involved in the development and implementation of the QMS. It works closely with Quality Assurance (QA) to monitor the results and evolution of the system.

### 5.2. QUALITY ASSURANCE ROLE (QA)

Quality Assurance is the point of reference for the Quality Management System and reports periodically to Management on the progress of the system and the achievement of improvement objectives.

## 6. COMMUNICATION AND ENGAGEMENT

Management is committed to disseminating, understanding, and sharing the quality policy with all employees and external collaborators to ensure that everyone is aware of their responsibilities and contributes to the improvement of the system.

Rev.	Date	Description	Issued by	Approved by
1	26.06.2018	First issue for ISO 9001 qualification.	QA – Angelo Del Prete	DG – Matilde Vitali
2	05.11.2019	Review after ISO 9001 audit and appointment of new QA.	QA – Giorgio Anzini	DG – Matilde Vitali
3	30.03.2020	Review for better clarification of the exclusion scope and details of the QMS structure.	QA – Giorgio Anzini	DG – Matilde Vitali
4	31.05.2022	Review of QMS objectives.	QA – Giorgio Anzini	DG – Matilde Vitali
5	28.04.2023	Review of QMS objectives.	QA – Giorgio Anzini	DG – Matilde Vitali
6	31.03.2025	Review of the chapter structure. New module.	QA – Michele Mogliuzzi	DG – Matilde Vitali