



QUALITY POLICY

Rev: 5

Data: 28/04/2023

English version

Forgiature Vitali S.r.l. intends to keep active and develop its UNI EN ISO 9001: 2015 Quality System continuously with the aim of improving and optimising the company's capabilities and the quality of its products.

Forgiature Vitali S.r.l. intends to identify and satisfy the needs and expectations of its Customers and relevant interested parties in order to obtain competitive advantages and continuously improve its performance.

The purpose of the ISO 9001: 2015 certification is as follows:

*Production of forgings in carbon, alloy and stainless steel and special grades up to 10,000 kg, according to customer specifications and/or drawings and national and international regulations, rough machined and heat treated.
Forging of non-ferrous metals.*

Exclusions:

Cap. 8.3 "Design" for the following reason:

Forgiature Vitali S.r.l. is simply a "performer" and does not produce pieces of its own design. Its activity is limited to forging, processing, heat treatments and controls in accordance with the requests, drawings and specifications of the customer.

The primary objectives that Forgiature Vitali S.r.l. intends to pursue are the following:

- *Maintenance and continuous improvement of the ISO 9001: 2015 Quality Management System*
- *Understanding and sharing the expectations of the Client and relevant interested parties*
- *Management of activities in compliance with laws, regulations and mandatory requirements*
- *Compliance with regulations and management of activities in compliance with environmental management and workplace safety regulations*
- *Support and encourage activities for the management and development of social responsibility*
- *Promote an organizational culture oriented towards Diversity and Inclusion in accordance with the UN Principles for Sustainable Development*
- *Support and encourage equal opportunities to reduce the gap between men and women*
- *Customer satisfaction and loyalty*
- *Involvement and sharing of Suppliers and External Processes in Forgiature Vitali S.r.l. activities*
- *Acquisition of new market shares*
- *Research and development for the forging of new steels not yet worked*
- *Constant updating of equipment and measuring instruments*
- *Optimization of Internal/External processes to obtain products with ever higher quality characteristics*
- *Modernization of plants to increase productivity and reduce energy consumption*
- *Improvement of the working environment and facilities*
- *Support and encourage activities for health and for the prevention of the spread of contagious diseases (see Covid-19)*
- *Constantly decrease the percentage of non-compliant products with the aim of achieving a level of non-compliance <1%.*

To achieve these objectives, Forgiature Vitali S.r.l. has prepared a Quality Management system structured as follows:

- *The appropriate analysis is periodically carried out to understand the needs and expectations of the interested parties*
- *The structure and scope of the quality management system are periodically reviewed*
- *The responsibilities and competencies of internal business processes have been defined*



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- *Specific documents have been created which regulate the processes and define the optimal parameters for their operation*
- *Adequate resources have been made available to carry out and improve company processes*
- *Documents and control sheets have been created to produce and verify the products*
- *Company personnel are periodically subjected to an information, involvement and training process appropriate to their duties and responsibilities*
- *Where necessary, external processes that have a direct influence on the product and on the performance of the quality management system have been involved and made responsible*
- *The quality management system is periodically reviewed to evaluate its performance and implement the necessary correction and continuous improvement actions*
- *The risks inherent in corporate activities linked to the internal and external context and to the interested parties are periodically reviewed*
- *Continuous improvement objectives are defined to meet the needs of customers and interested parties*

The General Management has set up the company function of Quality Assurance (QA) as the contact person for the Quality Management System.

QA will act on behalf of the Company Management for the management of the Quality System and its improvement.

QA will perform a surveillance function at all levels and will periodically report to the Management on the progress and improvement objectives of the Company Quality System.

The General Management actively collaborates in the application, development and improvement of the Quality System so that the activities and directives set are disclosed, understood and shared by all employees and external collaborators.

Milan, 28 April 2023

FORGIATURE VITALI S.r.l.
General Management
Luca Vitali